

# ***Pay Pool Administrator Advisory***

**2014-9**

**Issue Date: August 14, 2014**

**Topic:** Scheduled Server Maintenance – CAS2Net Temporarily Unavailable 22 August 2014

**Discussion:** During the hours of 2:00 to 5:00 EST on 22 August, users will not be able to access CAS2Net due to scheduled maintenance at the host server site, the Acquisition Logistics and Technology Enterprise System and Services (ALTESS). Unfortunately, the upgrade needs to take place during business hours which will cause an interruption of service for CAS2Net users.

**Action:** Advise your CAS2Net users that CAS2Net will not be available during the scheduled maintenance period. Additionally, we've added a notification banner to the Welcome screen to alert users of the service outage.

## **Welcome to CAS2Net**

### **Service Outage Notice**

CAS2Net will be temporarily unavailable 22-Aug-2014 1400-1700 ET for server maintenance.

Posted by: Karl Boehm, 14-Aug-2014 09:56 AM

We anticipate CAS2Net will be operational no later than 5:00 EST on 22 August. We will send another notification with periodic updates in the event the system remains unavailable beyond the scheduled three hour timeframe.

We ask that you thank the workforce for their patience and we apologize for any inconvenience.